

Republic of the Philippines  
Bangsamoro Autonomous Region in Muslim Mindanao  
**BANGSAMORO TRANSITION AUTHORITY**  
Cotabato City

*First Regular Session*

**BTA PARLIAMENT**  
BTA Resolution No.: 74

Bangsamoro Autonomous Region in Muslim Mindanao  
Parliament  
BILLS AND INDEX DIVISION  
**RECEIVED**  
Name: ADELAH DIPATUN Signature:   
Date: OCT 25 2022 Time: 4:30 PM

**Introduced by:**

MP Hashemi N. Dilangalen, MD, CHA, and MP Khalid M. Hadji Abdullah

**Co-authored by:**

MP Eddie M. Alih, MP Suharto S. Esmael, and MP Hamid U. Malik

**RESOLUTION**

**ENCOURAGING ALL BANGSAMORO MINISTRIES, LOCAL GOVERNMENT UNITS, BUREAUS, GOVERNMENT-OWNED OR CONTROLLED CORPORATIONS AND OTHER GOVERNMENT INSTRUMENTALITIES TO PROMOTE 'SALAM AND SMILE' AS A POLICY OF GREETING AND MEETING VISITORS**

**WHEREAS**, greetings exist in all known human cultures and are basic to civilized interactions;

**WHEREAS**, Republic Act No. 6713 otherwise known as the "Code of Conduct and Ethical Standards for Public Officials and Employees" declares a policy of the State to promote a high standard of ethics in public service;

**WHEREAS**, the Code of Conduct and Ethical Standards for Public Officials and Employees also prescribes public officials and employees to observe courtesy in the discharge and execution of their official duties;

**WHEREAS**, Bangsamoro Autonomy Act No. 17 otherwise known as the Bangsamoro Civil Service Code of 2021 declares a policy of the Bangsamoro to promote the highest degree of responsibility, morality, integrity, loyalty, efficiency, and professionalism in the civil service;

**WHEREAS**, the Bangsamoro Civil Service Code of 2021 commands all public officials and employees to uphold moral governance in dealing with his/her fellow civil servants and the public;

**WHEREAS**, courtesy and respect in the reception of visitors in Bangsamoro government offices are prerequisite of public trust and are fundamental in the advancement of the principle of moral governance.

**NOW, THEREFORE**, be it

**RESOLVED** by the BTA Parliament, as it hereby resolves, to encourage all Bangsamoro ministries, local government units, bureaus, government-owned or controlled corporations and other government instrumentalities within and outside the Bangsamoro Autonomous Region in Muslim Mindanao to promote Salam and Smile as a policy on greeting and meeting visitors;

**RESOLVED, FURTHER,** to encourage all Bangsamoro ministries, local government units, bureaus, government-owned or controlled corporations and other government instrumentalities within and outside the Bangsamoro Autonomous Region in Muslim Mindanao to include in their budget, and Work and Financial Plan (WFP) activities, information, education, and communication (IEC) materials such as but not limited to pin buttons, posters, standees, pamphlets, that promote "Salam and Smile" by all BARMM employees, particularly frontline workers such as security personnel and receptionists;

**RESOLVED FINALLY,** to disseminate copies of this resolution to all Bangsamoro ministries, local government units, bureaus, government-owned or controlled corporations and other government instrumentalities within and outside the Bangsamoro Autonomous Region in Muslim Mindanao for their information and immediate action;

***Adopted,***

AUTHOR:



**HON. HASHEMI N. DILANGALEN, MD, CHA**

Certified correct:

**PROF. RABY B. ANGKAL**  
Secretary General

Attested:

**HON. PANGALIAN M. BALINDONG**  
Speaker